
Cisco Unified Communications Integration for Microsoft Office Communicator

Dauer: 2 Tage Kurscode: CUCIMOC

Kursbeschreibung:

Der 2 Tage Kurs Cisco Unified Communications Integration for Microsoft Office Communicator (CUCiMOC) beschreibt die direkte Integration von Microsoft Office Communicator und Cisco Unified Communications Manager. Der Kurs erklärt und vergleicht die beiden Unified Communications Lösungen von Cisco und Microsoft in Bezug auf Komponenten, Architektur und Vorteile. Es folgt eine Betrachtung der klassischen Integrationslösung über den Cisco Unified Presence Server (CUPS). Danach wird die neue, direkte Integration über die CUCiMOC Anwendung ausführlich beschrieben und in praktischen Übungen perfektioniert.

Zielgruppe:

Dieser Kurs wurde speziell für Presales Engineers and System Engineers entwickelt, die für das Design und die Implementierung von Cisco Unified Communications Lösungen in einer Microsoft Umgebung verantwortlich sind.

Kursziele:

- **After you complete this course, you will be able to:**
 - Explain and compare both Microsoft and Cisco Unified Communications solutions in terms of architecture, components, and strengths
 - Explain various Cisco Unified Communications and Microsoft Unified Communications Integration options
 - Explain CUCiMOC and CUCiMOC features, its architecture, and requirements
 - Configure both Microsoft Unified Communications and Cisco Unified Communications solutions for integration
 - Install and configure CUCiMOC and test its features
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Voraussetzungen:

- Ein gutes Verständnis über die Integration und Anwendung des Cisco Unified Communications Managers
- Ein grundlegendes Verständnis über Microsoft Active Directory

Tests und Zertifizierungen

keine

Folgekurse:

Bitte kontaktieren Sie uns.

Schulungsinhalt:

Overview

Exploring native Cisco UC Presence Solutions

- Native CUCM Presence (BLF Speed dial and Call List Presence)
- CUCM, CUPS, and CUPC

Exploring Cisco UC Solutions with Microsoft Integration Options

- Dual-forking approach (CUCM, CUPS, OCS, MOC)
- Direct approach (CUCM, OCS, CUCiMOC)

Evaluating Cisco UC and Microsoft Integration Options

Describing CUCiMOC and CUCiMOC Features

Understanding CUCiMOC Design and Solution Architecture

Understanding Server and Desktop Requirement

Deployment Strategies:

- Using Batch Files
- Using Microsoft Group Policies
- Using Third-party Software

Planning to Install CUCiMOC

Deployment of CUCiMOC

Configuring Active Directory Server and OCS Server for CUCiMOC

Configuring CUCM Server for CUCiMOC

Configuring Clients for CUCiMOC

Installing CUCiMOC

- Using Batch Files
- Using Group Policies

CUCiMOC Dial Plan

- E.164 format
- Non-E.164 format:
- Using Dial Rules
- Using OCS Normalization Rules

Exploring CUCiMOC Features

Outgoing and Incoming calls

Phone presence information for MOC contacts

View Recent phone activities

Call Control Features (Hold, Transfer, Park, Merge, Send IM from a call, etc)

Call Display Features

Status and Error Reporting

Conversation History and Integration with Microsoft Outlook

CUCiMOC Desktop Integration (Click-to-call from MS Office Suite, Dial from Clipboard)

Using CUCiMOC with Cisco Unified Mobility (Transfer and Hand-off feature)

Weitere Informationen:

Für weitere Informationen oder Buchung kontaktieren Sie uns bitte unter 0800 / 295 26 33

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